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InterFirst's Customer Satisfaction Initiative Links Mortgage Broker Satisfaction to Financial Performance

Results Indicate High Level of Satisfaction with InterFirst's Technology, Closing Process and Account Executives

FOR IMMEDIATE RELEASE – June 2, 2005 – Ann Arbor, Mich. -- InterFirst Wholesale Mortgage Lending, a division of ABN AMRO Mortgage Group, Inc., and one of the nation's top wholesale lenders, recently concluded the fourth wave of its mortgage broker satisfaction measurement initiative. The results indicate a high level of mortgage broker satisfaction with InterFirst, specifically with the technology-based tools it makes available to mortgage brokers, its account executives and its mortgage closing process.

Additionally, this fourth wave of satisfaction measurement enabled InterFirst to directly correlate mortgage broker satisfaction and the company's financial performance. Wave four results proved that higher satisfaction is correlated with higher levels of closed loan volume sent to InterFirst. The satisfaction measurement technique is unique as it provides a comprehensive evaluation of InterFirst's relationship with its broker customers as defined by mortgage brokers.

"This customer satisfaction measurement initiative is critical to InterFirst's success," said William A. Newman, InterFirst president. "Direct, real-time feedback from mortgage brokers enables InterFirst to rapidly respond to brokers' concerns and needs."

"This fourth wave of satisfaction measurement has also provided vital information by demonstrating that customer satisfaction and mortgage brokers' experience with InterFirst has a direct link to the company's financial performance," Newman continued. "Further, the

results of this satisfaction measurement indicate the specific areas of InterFirst's business that have the greatest impact on mortgage broker satisfaction—and its bottom line.”

Compared to the previous results of its satisfaction measurement initiative, the fourth wave of results indicates that mortgage brokers' overall satisfaction with InterFirst is high and stable. Pricing, technology, underwriting, high-touch customer service and InterFirst's account executives were cited as having a significant impact on mortgage brokers' satisfaction with the company.

InterFirst's strategic, innovative customer relationship management tool is powered by the expertise of international research and consulting firm CFI Group, Inc. An Internet-based survey that can be completed in less than 20 minutes, the satisfaction measurement initiative asks mortgage brokers to gauge their satisfaction using the same methodology employed by the widely-respected American Customer Satisfaction Index (ACSI).

About InterFirst Wholesale Mortgage Lending

Headquartered in Ann Arbor, Michigan, InterFirst Wholesale Mortgage Lending is consistently one of the nation's top wholesale and correspondent lenders. InterFirst has created and maintained its position as an innovative market leader by responding to the needs of its customers with personalized service, training, and marketing support. InterFirst Wholesale Mortgage Lending is a division of ABN AMRO Mortgage Group, Inc.

About ABN AMRO Mortgage Group, Inc.

ABN AMRO Mortgage Group is one of the largest loan originators and loan servicers in the United States. ABN AMRO Mortgage Group produces mortgage loans and provides related services through its various divisions. ABN AMRO Mortgage Group has approximately 3,000 employees located throughout the United States.

About ABN AMRO N.V.

Netherlands-based ABN AMRO is a leading international bank with total assets of EUR 742.9 bln (as of March 31, 2005). It has over 3,000 branches in more than 60 countries and territories, and has a staff of about 97,000 full-time equivalents worldwide. ABN AMRO is listed on the Euronext and New York stock exchanges.

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