CFI Group helps agencies deliver exceptional experiences by giving a voice to customers and employees.

**WHAT WE DO**

CFI Group's services are available through the GSA MOBIS schedule or through Department of Interior's Federal Consulting Group (FCG).

For more information, email AskUs@cfigroup.com, call 734.930.9090, or visit cfigroup.com
CFI Group Federal Clients include:

Department of Veterans Affairs
- National Cemetery Administration
- Veterans Benefit Administration - Life Insurance Service Center
- Veterans Health Administration
  - National Center for Health Promotions and Disease Prevention (MOVE!)
  - Civilian Health and Medical Program (CHAMP)
  - Spina Bifida Beneficiaries
  - Foreign Medical Program (FMP)
  - Inpatient / Outpatient Survey
- Office of Information Technology
  - ACSI Qualitative and Quantitative Analytics – HQ Support
  - Organization Development & Engagement

Department of Education
- Free Application for Student Assistance (on the web)
- Multiple Servicers Study
- Borrowers and Partners
- Ombudsman Group
- Borrowers In School, In Grace, In Delinquency, and In Default
- School Partners
- Debt Management Collection System (DMCS)
- Income Driven Repayment (IDR)
- National Center for Educational Statistics
- Office of the CFI, grant program evaluations

Department of Health and Human Services
- Centers for Medicare and Medicaid
- Health Resources and Services Administration
- National Institutes of Health/National Cancer Institute

Department of Defense
- TRICARE
- Army Air Force Exchange Service
- DoD MWR Annual Survey (Army, Airforce, Marine, Navy)

Department of Homeland Security
- Federal Emergency Management Administration
- Citizenship and Immigration Service (eVerify)

Department of the Treasury
- United States Mint
- Internal Revenue Service
- Financial Crimes Enforcement Network

Department of State
- Bureau of Consular Affairs

Department of Transportation
- Federal Aviation Administration

Department of Commerce
- National Oceanic and Atmospheric Administration
- National Weather Service

Department of Agriculture
- Forest Service
- Farm Service Agency
- Natural Resources Conservation Service
- Economic Research Service
- Agricultural Marketing Service
- Food Safety Inspection Service
- Rural Development

Department of the Interior
- National Recreation Reservation Service
- Federal Consulting Group
- National Parks Service

Department of Housing and Urban Development

Among the Federal Independent Agencies that CFI Group has worked with:

- Small Business Administration
- Pension Benefit Guaranty Corporation
- Securities and Exchange Commission
- Federal Trade Commission
- National Atmospheric and Space Administration
- Corporation for Community and National Service
- Railroad Retirement Board